

# County Drains

LEICESTERSHIRE'S LEADING DRAINAGE COMPANY

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## Cookie and Privacy Statement

County Drains Leicester Ltd are committed to preserving the privacy of all visitors to [www.countydrains.co.uk](http://www.countydrains.co.uk) Please read the following privacy policy to understand how we use and protect the information that you provide to us.

### Information that we collect from you

When you visit [www.countydrains.co.uk](http://www.countydrains.co.uk) you may be asked to provide certain information about yourself including your name, position, company and contact details. We may also collect information about your usage of our website as well as information about you from e-mails or letters you send to us.

### Use of your information

Your information will enable us to provide you with access to all parts of our site and to supply the services and information you have requested. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business. In particular, we may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to the site or our services. Further, we might also use your information to let you know about other products and services which we offer or may be of interest to you and we may contact you by post, telephone or fax, as well as by e-mail. If you change your mind about being contacted in the future, please let us know.

### Disclosure of your information

The information you provide to us will be held on our computers and may be accessed by or given to our staff and associate companies connected to County Drains Leicester Ltd. We may also pass aggregate information on the usage of our site to third parties but this will not include information that can be used to identify you.

Finally, if our business enters into a joint venture with or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners.

### Cookies

Cookies are small amounts of information, which we store on your computer. Our system may issue cookies to your computer when you visit our site. Cookies make it easier for you to use the site during future visits. They also allow us to monitor website traffic. You may set up your computer to reject cookies, although, in that case, you may not be able to use certain features on our site.

## **Security and data retention**

We employ security measures to protect your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. We will retain your information for a reasonable period or as long as the law requires.

## **Changes to our privacy policy**

Any changes to our privacy policy in the future will be posted to the site and, where appropriate, through e-mail notification.

## **Contact**

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to:

County Drains Leicester Ltd  
Unit 10 Coalville Business Park  
Jackson Street  
Coalville  
Leics  
LE67 3NR

More information about cookies can be found on [www.allaboutcookies.org](http://www.allaboutcookies.org)